

FOR IMMEDIATE RELEASE



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**Cywest Communications spins off stand-alone 360°  
network performance monitoring service, Cywest Aware™**

FOOTHILL RANCH, CALIFORNIA (September 1, 2019). Cywest Communications announced today the launch of Cywest Aware™, a stand-alone 360° network performance and monitoring service. This new service allows non-Cywest customers to experience Cywest's incredible efficiency, and a guaranteed 15-minute response time Service Level Agreement (SLA) — a service level that is unmatched in the communications' industry.



“The Cywest Aware™ offering allows us the opportunity to prove our service deliverables to a wider audience and to show the marketplace firsthand how a communications, cloud and security provider should really behave,” says Cyrus Nooriala, the founder and CEO of Cywest Communications. “There is a natural amount of skepticism when we guarantee a 15-minute response in our SLA, but one has to experience it to believe it.”

Cywest Aware™ also lets customers on a competitor's network take advantage of Cywest's support portal, mobile app, and have access to expert analysts in the palm of their hand.

“We're confident that once customers realize this level of service and expertise is possible with a competitor's network, they'll imagine all the possibilities that are available to them if they implement our full private network offering,” adds Mr. Nooriala.

**Cywest Aware™ Features**

- Proactive monitoring of *all* network data in real-time
- Proactive alerts to technical staff of issues for immediate resolution
- 24x7x365x15 min service call response time
- Real-time analysis of actual network performance
- Secure mobile app for access to issue status

**New customers before December 31, 2019 will receive the first month at NO Charge.**

**More Information:** [www.cywest.com/aware](http://www.cywest.com/aware)

**About Cywest**

Frustrated by the maze of messy and unpredictable systems, Cywest Communications designs, builds, and supports a smarter network with the *only* edge-to-edge, wide area, private network in the industry. They call it: [ISVN®](#) (Intelligently Scalable Virtual Networking), and have serviced companies across the US for over 21 years.